

## Schedule of Fees and Charges – Other

The following fees and charges are defined in the [Standard Form of Agreement](#).

### Account Payment Fees and Charges

Late Payment Fee	\$11	
Dishonoured Cheque Fee	\$24	
Direct Debit Dishonour Fee	\$24	
Refund Administration Fee	\$25	
Debt Recovery Fee	\$125	
Invoice Print Fee	\$3.50 per invoice	
Credit Card Surcharge	Visa/MasterCard	0.78%
	Diners Club	3.00%
	American Express	2.97%

### Miscellaneous Fees and Charges

Change of Account Holder Fee	\$22
Preparation Cost	\$25
Interest Rate	Current RBA Policy Interest Rate. Available <a href="#">[HERE]</a>
Additional Support Hours	\$99 per hour
Additional Email Address	\$22 per annum
Spam/Unsolicited Email Fee	\$5 per email
Aggregate/Redistribution/Multi-linking Data Charge	8c per MB
Telstra Service Call Penalty Fee	\$55
SIM Replacement Fee	\$15
Fault Lodgement Fee	\$15