

# Schedule of Fees and Charges - Broadband

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## Residential Broadband Plan Pricing

Please use the links below to see the plan pricing for the following services:

- [AdamEzyChoice Basic ADSL](#)
- [AdamEzyChoice ADSL2+](#)
- [AdamEzyChoice Naked ADSL2+](#)
- [Adam NBN](#)
- [AdamEzyChoice VDSL2](#)
- [AdamEzyChoice Fibre](#)
- [AdamEzyChoice WiMAX](#)
- [AdamAnyG](#)

## Residential Broadband Contract Pricing

Please use the links below to see the contract pricing for the following services:

- [AdamEzyChoice Basic ADSL](#)
- [AdamEzyChoice ADSL2+](#)
- [AdamEzyChoice Naked ADSL2+](#)
- [Adam NBN](#)
- [AdamEzyChoice VDSL2](#)
- [AdamEzyChoice Fibre](#)
- [AdamEzyChoice WiMAX](#)
- [AdamAnyG](#)

## Business Broadband Plan Pricing

- [BusinessChoice ADSL2+](#)
- [BusinessChoice Naked ADSL2+](#)
- [Business AnyG](#)
- [Business WiMAX](#)
- [Adam Business NBN](#)
- [Adam Business Bonded DSL](#)

## Other Broadband Related Charges - Possible Fees and Charges

<b>DSL Reactivation</b>	If connected for longer than 6 months	\$99
	If connected for less than 6 months	\$164
<b>Plan Change</b>	Under Contract changing to lower spend plan	\$35
	Under Contract changing to higher spend plan with no speed change	No Cost
	Under Contract changing to higher spend plan with speed change	\$35
	Out of Contract changing plan with no speed change	No Cost
	Out of Contract changing plan with speed change	\$35
<b>Relocation Fee</b>	ADSL, ADSL2+, VDSL2, FTTH, NBN	\$100
	WiMAX / AdamMax	\$750
	Bonded DSL	\$200
<b>ADSL to ADSL2+ Migration</b>		\$88
<b>Fee For Service</b>		\$110
<b>Excess Data Charge†</b>		\$5 per GB
<b>Cut Over Fee</b>		\$110
<b>Changed or Missed Appointment</b>		\$109
<b>Change to New Plan Suite Fee</b>		\$35

†Only available on certain business accounts upon request.

## AdamMax/WiMAX Specific Fees and Charges

<b>Extended Mast</b>	If you are requesting an AdamMax service at a location that has no line of sight with the standard mast, the installation may require an extended height mast in order to receive a signal. If an extended mast is required, there will be an additional cost for a technician to supply and install the mast. In cases where this is required, another installation appointment may need to be organised.	\$120
<b>Relocation Fee</b>	A relocation fee applies if you wish to move the AdamMax service to another premises. Please note that Adam Internet cannot guarantee the availability of a service at any	\$750

residence, however Adam Internet can test availability upon request.

## Adam NBN Specific Fees and Charges

Hourly Labour Rate	\$75 per hour
No Fault Found (No Truck Roll Required)	\$50
No Fault Found (Truck Roll Required)	\$150 for the first two hours plus Hourly Labour Rate for each hour thereafter
Restoration	\$50

## Exit Fees

DSL Disconnection Fee (Applicable to DSL services connected less than 6 months)		\$65
ADSL, ADSL2+, Naked ADSL2+, VDSL2, Fibre, NBN	Not in contract	\$0
	1-12 months remaining on contract	\$100
	13-24 months remaining on contract	\$200
	25-36 months remaining on contract	\$300
WiMAX/AdamMax	Not in contract	\$0
	1-12 months remaining on contract (customers signing up on or after 27 October 2011).	\$250
	13-24 months remaining on contract (customers signing up on or after 27 October 2011).	\$450
	25-36 months remaining on contract (customers signing up on or after 27 October 2011).	\$600
	1-12 months remaining on contract (customers signed up prior to 27 October 2011).	\$350
	13-24 months remaining on contract (customers signed up prior to 27 October 2011).	\$550
25-36 months remaining on contract (customers signed up prior to 27 October 2011).	\$700	

<b>AdamAnyG</b>	Out of contract	\$0
	1-12 months remaining on contract	\$50
	13-24 months remaining on contract	\$100
<b>Bonded DSL</b>	Out of contract	\$0
	1-12 months remaining on contract	\$200
	13-24 months remaining on contract	\$400

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